

# NOAH VAN BRUNT

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IT Specialist and Helpdesk Expert for the last one and a half years with experience in troubleshooting, both internally and externally, and working closely with software and developers. Specialties include troubleshooting, coding, collaboration, problem-solving, teamwork, telephone support, and email support.

## EXPERIENCE

AUG 2022 -  
JAN 2024

### IT SPECIALIST, CONTOUR DESIGN, WINDHAM NH

Troubleshooting product hardware and software issues. Assistance with exchanges and returns. Communicating with customers, internal users, and external users via email and phone.

JUN 2024 -  
CURRENT

### FLOOR ASSOCIATE, WALMART, EPPING NH

Stocking, organizing shelves, and offloading.

JUN 2015 -  
AUG 2018

### CAMP STAFF, CAMP SENTINEL, TUFTONBORO NH

Counselor, 2017 – 2018: Collaborated with other staff to facilitate the camp experience for campers ranging from 7-8 years old.

Housekeeping and Maintenance, 2015 – 2016: Supervised crew and trained new staff in work, including cleaning, painting, problem-solving, and general maintenance.

## EDUCATION

JAN 2019 -  
MAY 2022

### NEW ENGLAND COLLEGE, HENNIKER NH

Bachelor of Science in Game Design and Digital Media, Minor in Business, Summa Cum Laude. Relevant courses: Game Design, Intro to Programming Logic/Design, Website Design, Financial Accounting, Principles of Marketing, Digital Media Marketing, Raster Imaging and Visualization, Storyboarding and 2D Motion Graphics, Animation.

JAN 2017 -  
DEC 2018

### MANCHESTER COMMUNITY COLLEGE, MANCHESTER NH

Relevant courses: Introduction to Public Speaking, Algebra with Trigonometry.

## SKILLS

- Game Designer, 3D Modeler, 3D Animator, Level Designer, IT, C++, HTML, C#, Python, Teamwork Communication, Technical Art, Storyboarding, Leadership, Business, Marketing. Database, Customer Service, Research, Call Support. Helpdesk.
- Software: GDevelop, Salesforce, Unity, Unreal, Blender, 3Ds max, Windows 10, MacOS, Adobe Photoshop, Adobe After Effects, Adobe Illustrator. Microsoft Office, HubSpot.

## MEMBERSHIPS AND CERTIFICATIONS

- Google Technical Support Fundamentals on Coursera.
- IT Help Desk for Beginners on LinkedIn.
- Omicron Delta Kappa National Leadership Honor Society.
- Hootsuite Platform Certification.
- Alpha Chi National College Honor Society.
- President, New England College Role-Play Association. Activities included running a Dungeon and Dragons game and running meetings.
- Secretary, Ravens and Writing Desk.